



## **TERMS AND CONDITIONS OF SUPPLY**

The terms and conditions below apply to all events booked through The Adrenalin Jungle Ltd.

### **Explanation of Terms.**

In these terms and conditions "we" and "us" means The Adrenalin Jungle Ltd, 409 Mapperley Plains, Mapperley Plains, Nottingham, NG3 5RU. Registration No. 5721994.s

"You" means the event organiser who has placed the booking with The Adrenalin Jungles Ltd. You must be aware that on placing the booking you are agreeing to comply with these terms & conditions on behalf of every member of the group. If the booking is placed on behalf of a limited company "you" means that company.

"Event" means all aspects of an activity booking with The Adrenalin Jungle Ltd be it active, social or relaxation.

Events booked by telephone must still accept The Adrenalin Jungle Ltd's Terms & Conditions.

### **Booking and Payment Terms**

Any booking or quotation will not be deemed as confirmed until such time as written confirmation, along with a purchase order (if relevant) has been acknowledged as received by us. For all events exceeding £2,000 invoice value, a 50% deposit is required a minimum of 14 days before the event date. Any invoice balance is then payable no later than 30 days from the date of invoice.

If any or all payments under this agreement are not made when due to us, will be entitled to interest on the amount that is overdue at a rate per annum compound of four percent (4%) above the prevailing base rate of the Natwest Bank Plc calculated on a daily bases without prejudice to any other rights or remedies that we may have. You will also pay all charges and costs we reasonably incur in the recovery of the outstanding moneys

### **The Adrenalin Jungle Ltd Code of Conduct**

Due to the nature of many events run by The Adrenalin Jungle Ltd it is essential that the following rules apply:

All guests must conduct themselves in a courteous, proper and safe manner at all times.

All guests must listen and obey instructions given by our staff or contractors.

All guests must dress in the correct clothing and use all safety equipment as instructed.

All guests must agree to compensate us or our contractors for any costs incurred due to improper behavior during your time at the Activity Centre.

All guests must inform us of any medical conditions that may affect your participation in any activity.

All guests must take responsibility for removing themselves from any event or element of event if they do not feel competent to participate.

Under no circumstances will guests be allowed to participate in an activity if under the influence of alcohol or drugs.

The Adrenalin Jungle Ltd retains the right to terminate the whole event or any individual activity if, in our opinion the behavior of the group or an individual is threatening the safety or enjoyment of any other persons. The group or individuals involved will not be entitled to any refund in such circumstances.

### **Late arrival policy:**

Because all events run to a strict timetable and guests require to be with us 15 minutes before event start, late arrival might result in one of the following - either reduction of time on event, total loss of event or an incurred charge to cover additional staffing costs caused by event running over. Where event time is reduced or the event is lost due to late arrival, no refunds will be due.

### **Cancellation Policy**

#### **By You**

In order to provide the very best service to all of our clients the following cancellation policy applies.

We must be notified in writing of any cancellations or changes to an event booking immediately by the event organiser.

On receipt of your written cancellation or changes the following charges will apply:

Cancellation: More than 30 days before the event 20% of the total cost or the deposit amount, whichever is the lesser.

30-15 days prior to the event 50% of the total cost. Less than 15 days before the event 100% of the total cost.

Changes: Where a booking increases in number or cost an invoice will be raised from the date of notification and the normal 30 days payment policy will apply.

Changes: Where a booking decreases in number or cost the above cancellation policy applies to the elements cancelled.

#### **By Us**

We reserve the right to cancel the event if a change in the group size makes it impractical or uneconomical for the event to run.

We reserve the right to cancel or terminate any part of your event if for any reason your safety is threatened, including adverse weather conditions.

If this occurs we will make every effort to reschedule the event to another date. However due to the fact that the Activity Centre is located outdoors, we are not obliged to give any refunds in cases of adverse weather conditions.

Refunds will not apply in the following circumstances; war or threat of war, riots, civil unrest, terrorism, industrial disputes, natural or nuclear disaster, fire, technical problems or any other occurrence beyond our control.

Unless we cancel because of the above circumstances we will refund all payments made by you to us and will have no further liability to you.

### **Liability**

All of our events carry an element of risk and we strongly advise that you take out personal accident cover. If you choose not to take such cover we assume you are happy to take the risk of being uninsured.

If the activity is being organized by an employer it is their responsibility to ensure they have made all relevant checks relating to the event with the company's insurers and that if required have requested and received copies of any documentation to comply with any requirements laid down by their insurer to enable the participation of the attendees.

The Adrenalin Jungle Ltd will accept liability for the negligence of our staff causing you injury or death only to the extent that is obliged under English Law.

The Adrenalin Jungle Ltd shall not be liable for any injury, death, loss or damage caused by other participants, nor will it be liable for any uninsured losses of your property, nor for any illness, injury or death sustained during any element of event.